



Sleep Solutions Services ~ Billing Policy

Your order is reviewed before your card is charged.

Please make sure you provide the correct billing address for the credit card used as this may delay or even get your order cancelled.

Sleep Solutions Services reserves the right to suspend or cancel any order at its discretion.

Sleep Solutions Services Disclaimer

Sleep Solutions Services is not responsible for typographic errors and reserves the right to adjust pricing at any time.

Sleep Solutions Services reserves the right to suspend or cancel orders due to product discontinuation, product unavailability, manufacturer price changes or errors in advertisements. All orders are subject to product availability; therefore, we cannot guarantee that we will be able to fulfill the customer's orders or fulfill them at listed prices.

If this happens, we will inform you as soon as possible with correct information. However, we cannot honor orders placed on items that have errors. We do our best to provide up to date and accurate information offering competitive pricing, so please understand errors may occur.

If the order was confirmed and charged to your credit card, we will issue a credit in the amount of the incorrect price.

Sleep Solutions Services ~ Return Policy

Any unopened products may be returned for a refund of the purchase price of the returned items, not including shipping within 30 days from date of purchase. **Opened sterile packages are not returnable. The customer is responsible for return freight charges with deliver confirmation on all packages returned.** (We cannot issue a credit if there is no proof a return package was received.)

Sleep Solutions Services reserves the right to charge up to a 25% restocking fee with a minimum \$5 charge for handling.

If Sleep Solutions has made an error on an order, please contact our customer service department for return information on a case by case basis. If we allow an unopened product to be returned after the first 30 days, there will be a 25% restock fee with a \$10 minimum no matter what.

Sleep Solutions Services will not be responsible for return freight outside the contiguous 48 states. We currently only ships products within the United States, however, orders to Alaska and Hawaii can be shipped upon request. The customer will pay actual product cost plus shipping charges after shipping charges have been confirmed and then charged to the customer credit card. If you would like an estimate on a shipment, please contact us and we will be happy to provide you with a cost quote.